

FIG. 1

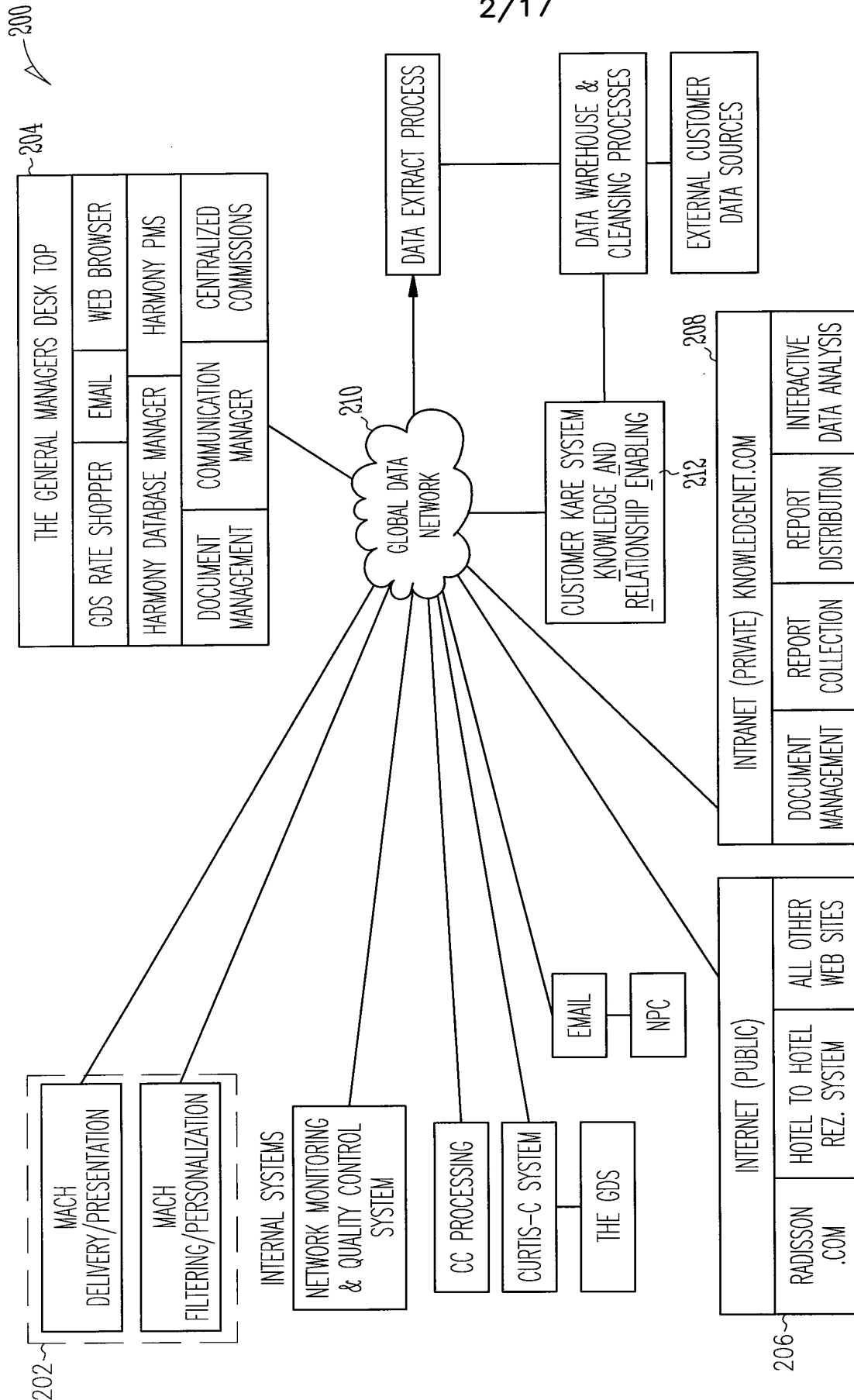
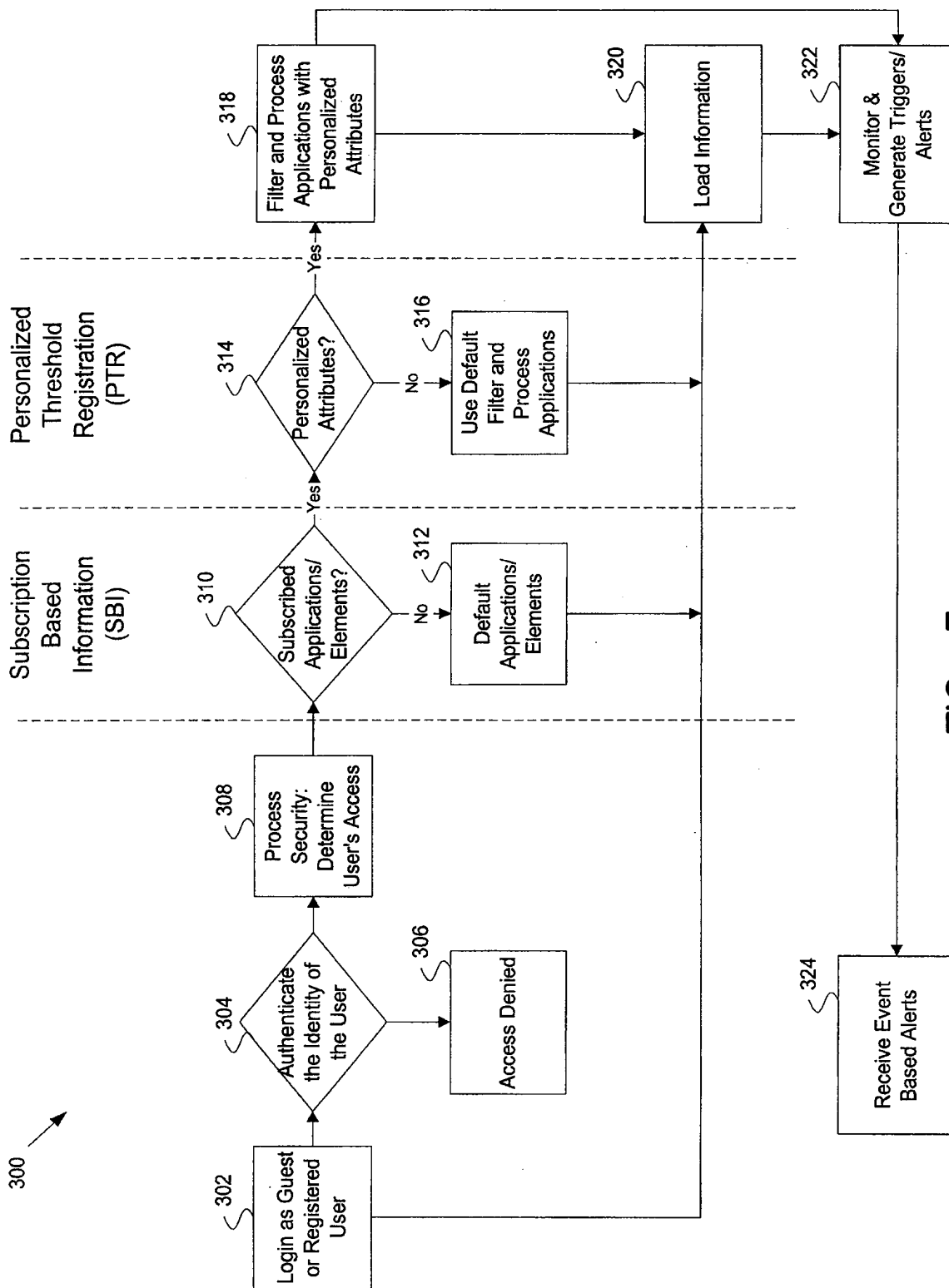


FIG. 2



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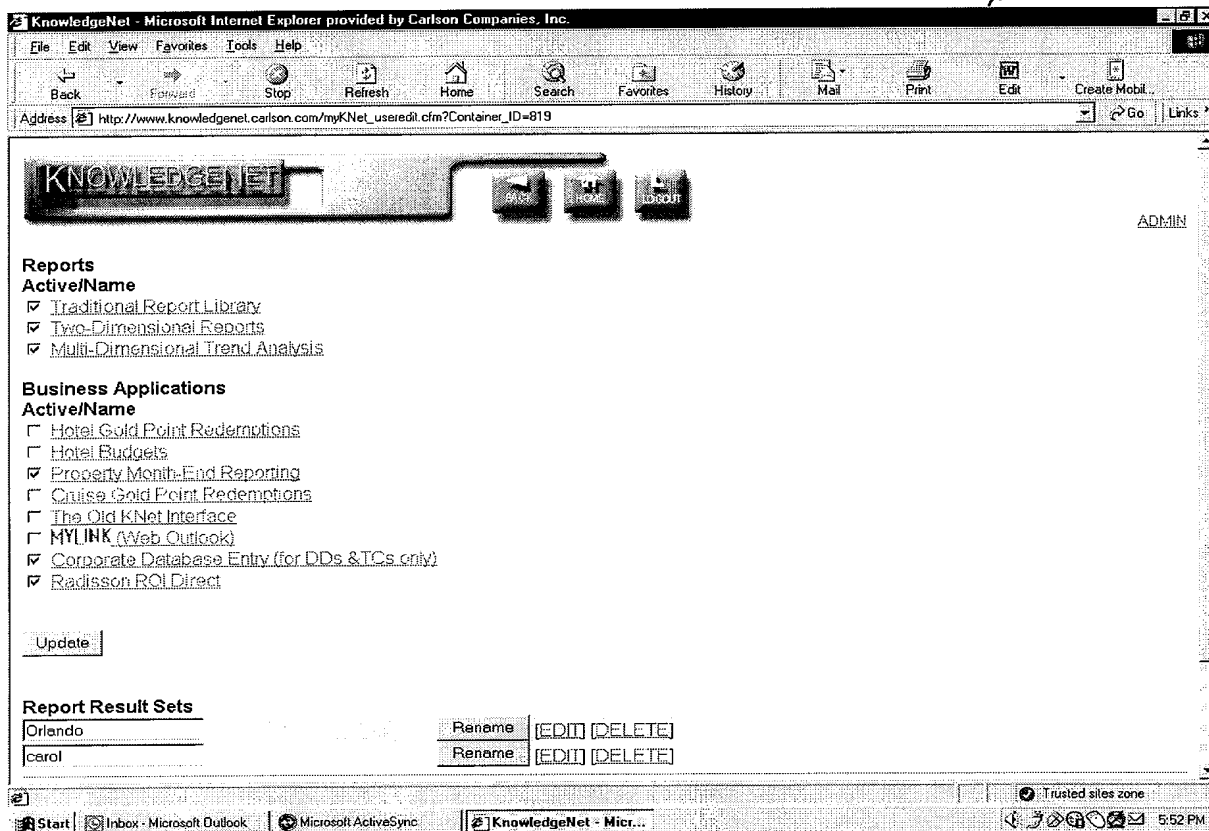
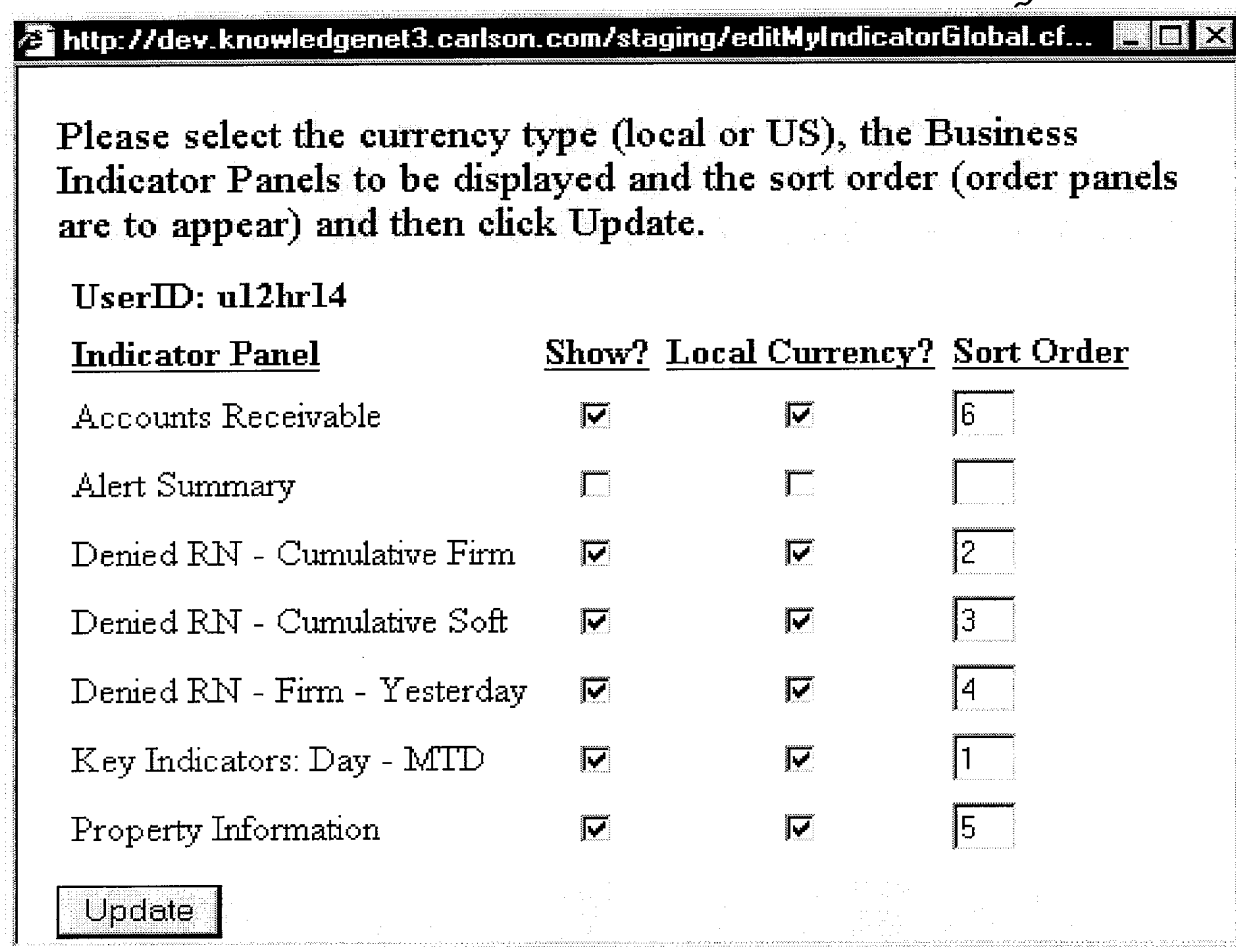


FIG. 4A

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The screenshot shows a web browser window with the address bar displaying `http://dev.knowledgenet3.carlson.com/staging/editMyIndicatorGlobal.cf...`. The page content includes a heading, a user ID, a table of indicator panels, and an update button.

Please select the currency type (local or US), the Business Indicator Panels to be displayed and the sort order (order panels are to appear) and then click Update.

UserID: ul2hr14

<u>Indicator Panel</u>	<u>Show?</u>	<u>Local Currency?</u>	<u>Sort Order</u>
Accounts Receivable	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	6
Alert Summary	<input type="checkbox"/>	<input type="checkbox"/>	
Denied RN - Cumulative Firm	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	2
Denied RN - Cumulative Soft	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	3
Denied RN - Firm - Yesterday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	4
Key Indicators: Day - MTD	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1
Property Information	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5

Update

FIG. 4B

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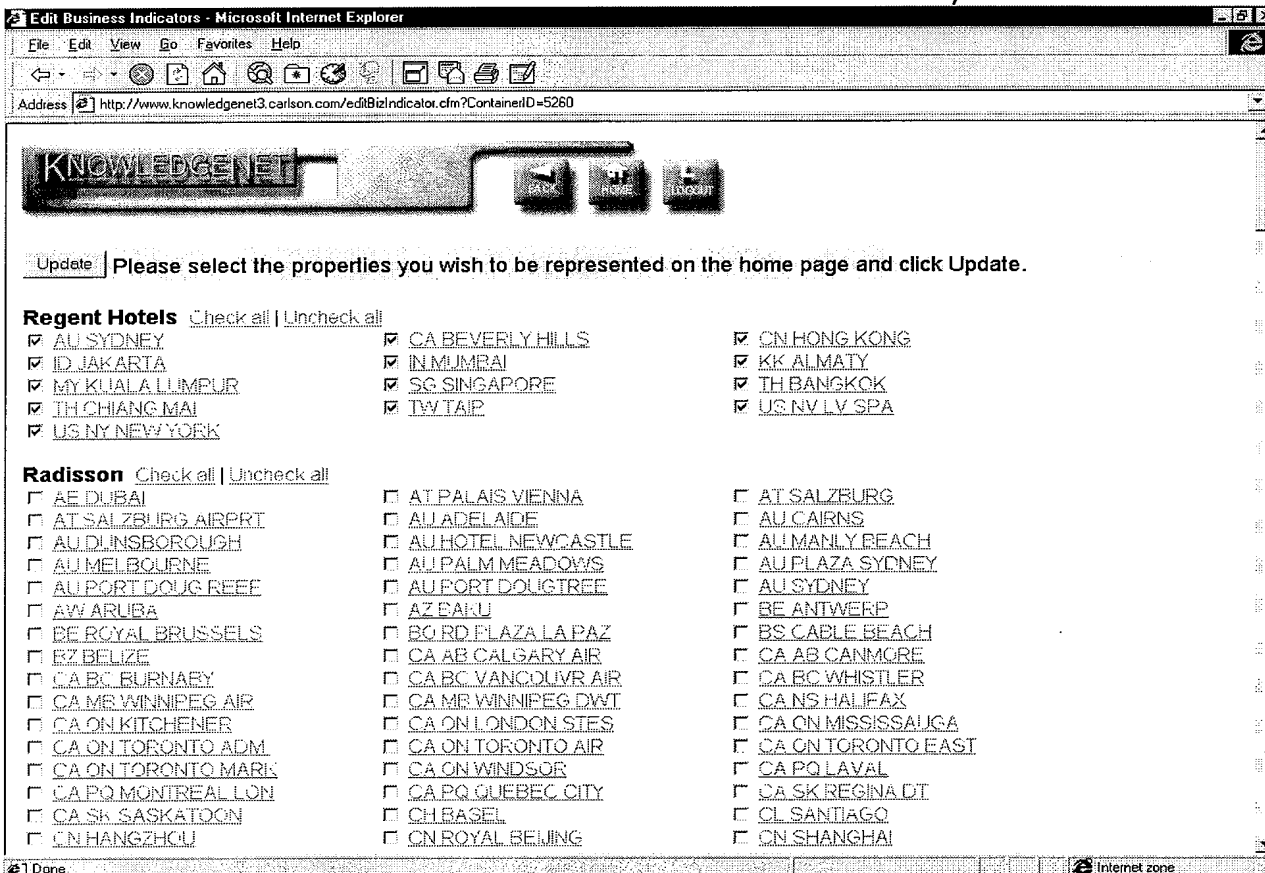


FIG. 5A

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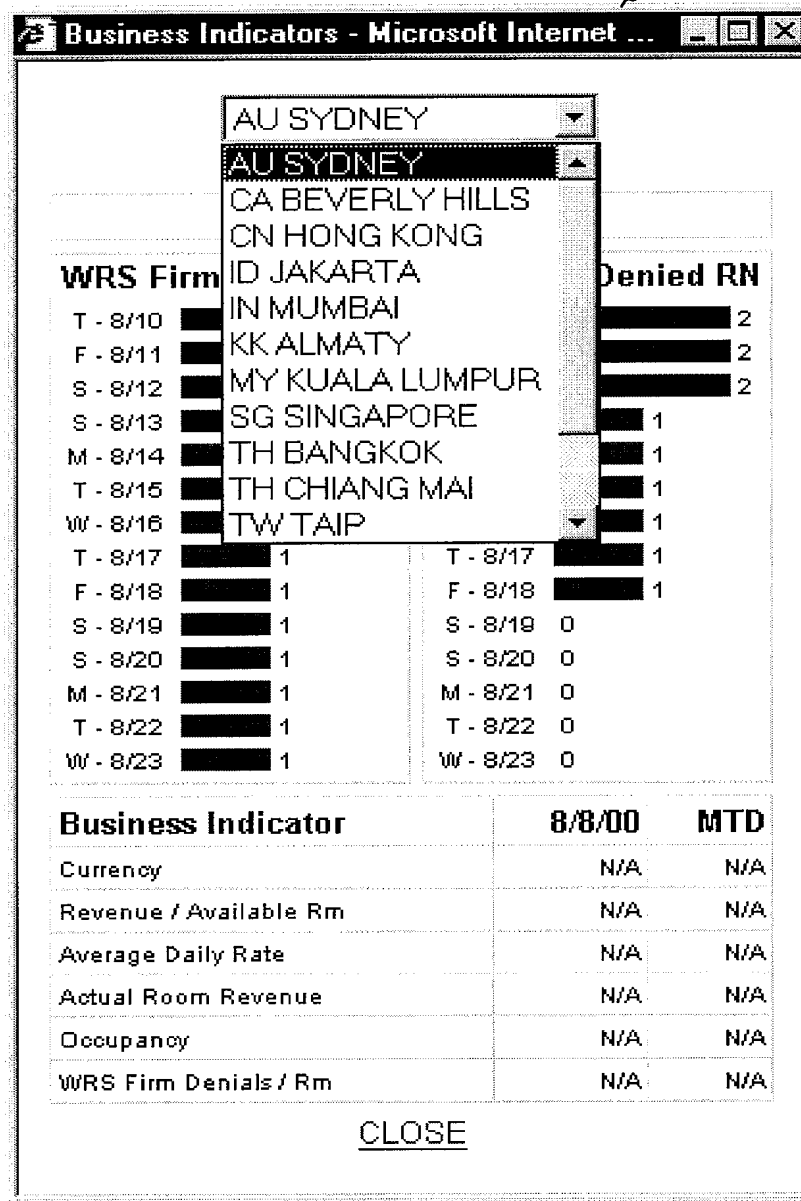


FIG. 5B

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**KNOWLEDGENET** DEV ADMIN

Please enter the business indicator alert ranges and click Update.

[Show All Indicators](#)

Property: US MN MPLS PLAZA  
View: Key Indicators: Day - MTD

Activate		Business Indicator	Activate Trigger	Trigger Values			
Alert Message	Panel			Below	Exceeds	Below	Exceeds
<input type="checkbox"/>	Key Indicators: Day - MTD	Actual Room Revenue	<input type="checkbox"/>			100	100
<input type="checkbox"/>		Average Daily Rate	<input type="checkbox"/>			100	100
<input type="checkbox"/>		Denials Per Room - WRS Firm	<input type="checkbox"/>			100	100
<input type="checkbox"/>		Occupancy Percentage	<input type="checkbox"/>			100	100
<input type="checkbox"/>		Revenue Per Available Room	<input type="checkbox"/>			100	100

[Update](#)

If you have Problems/Questions about KnowledgeNet, contact the Help Desk at:  
**Properties** call 402-501-5010 or email [OmahaHelpDesk@carlson.com](mailto:OmahaHelpDesk@carlson.com)  
**Corporate Staff** call 800-599-0286 / 763-212-1390 or email [CHWHelpDesk@carlson.com](mailto:CHWHelpDesk@carlson.com)

Done Start In-box - Microsoft Outlook Microsoft ActiveSync Updated screen shots for... Edit Business Indica... Internet zone 8:41 AM

FIG. 5C



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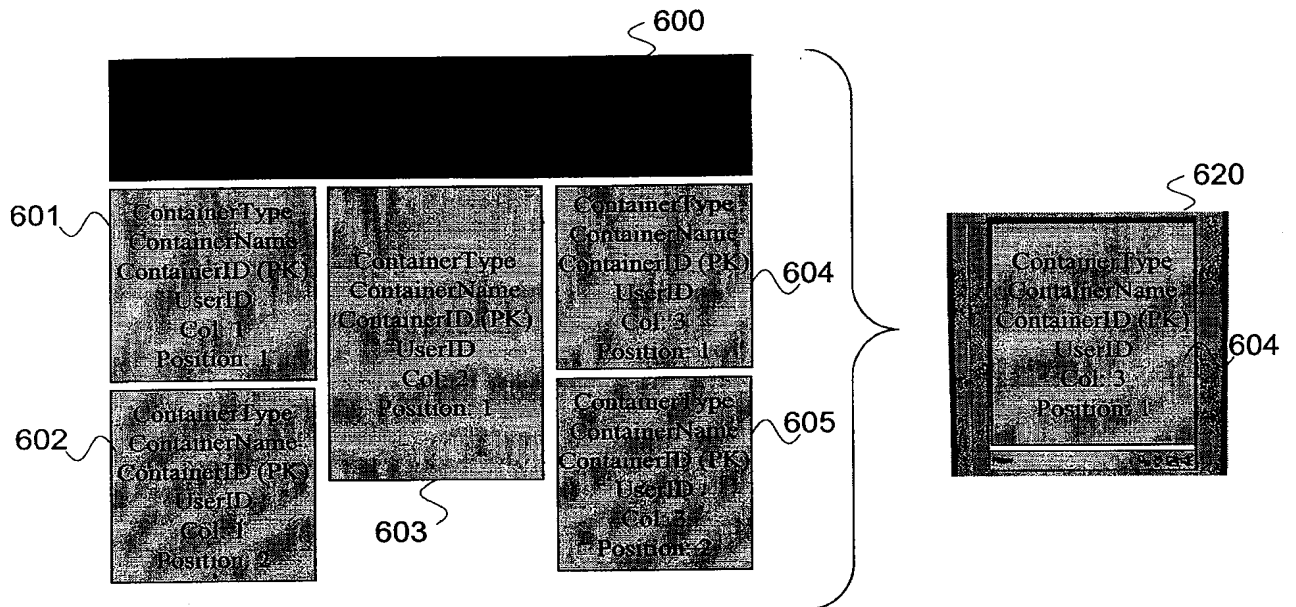


FIG. 6

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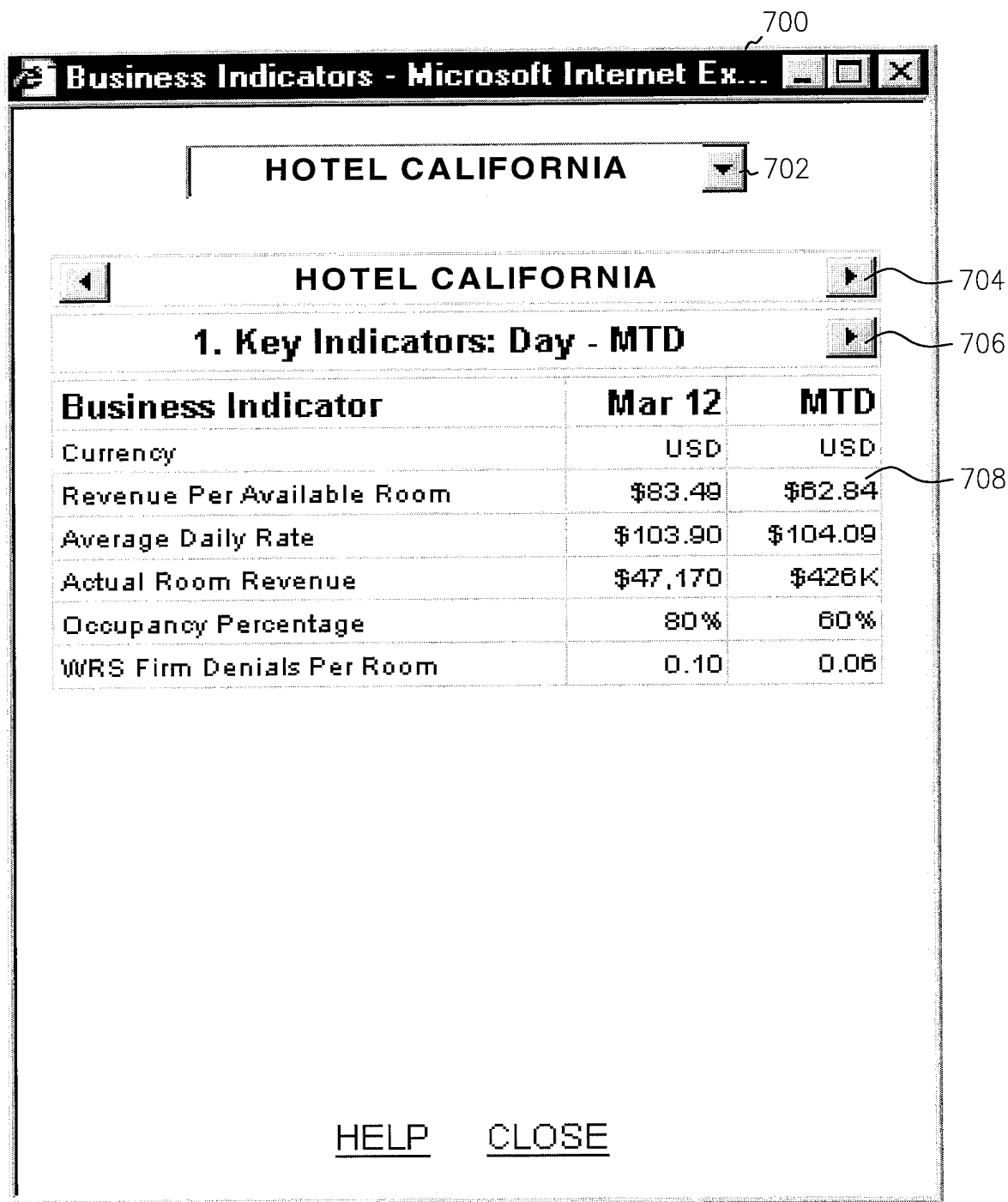


FIG. 7A

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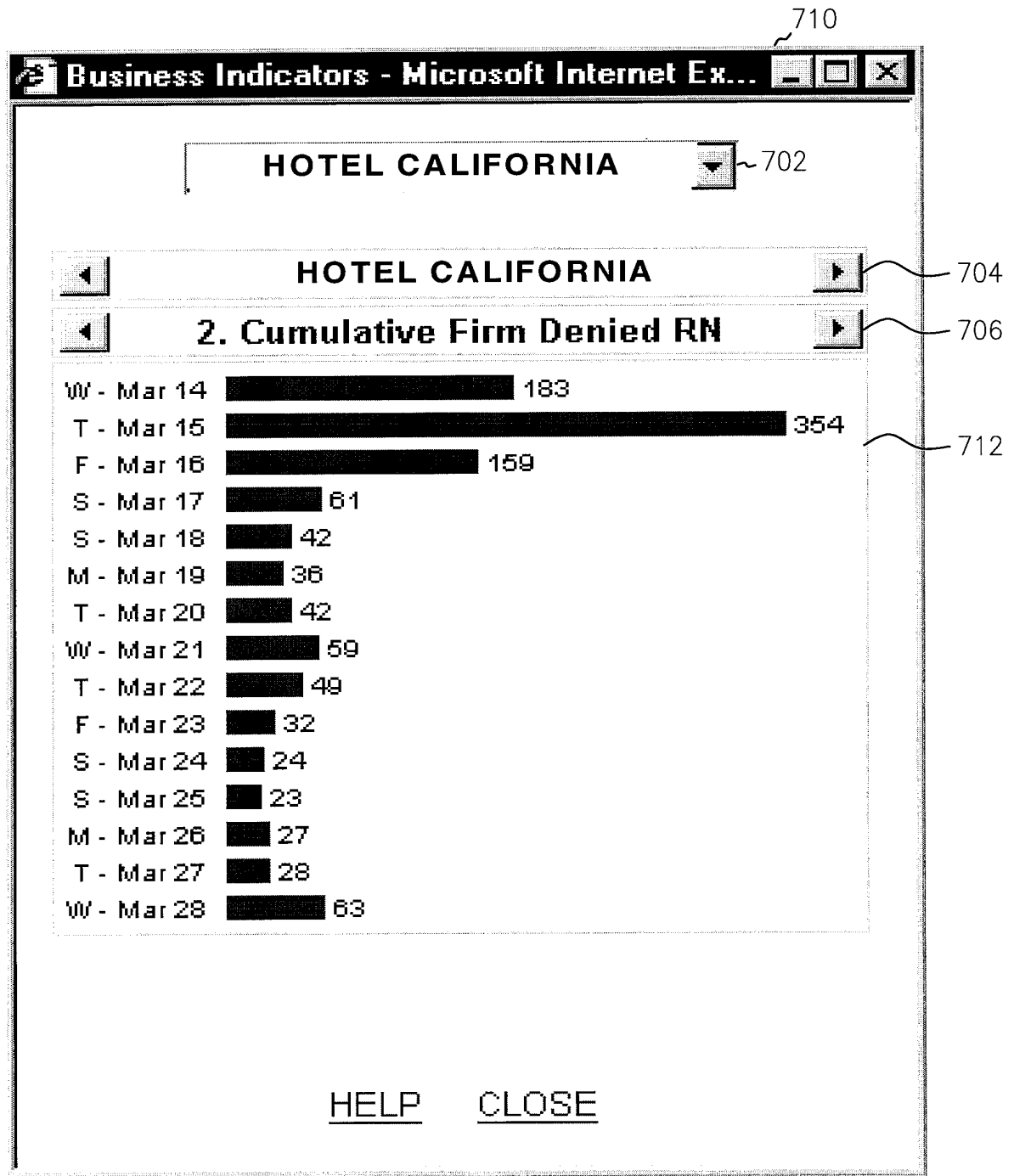


FIG. 7B

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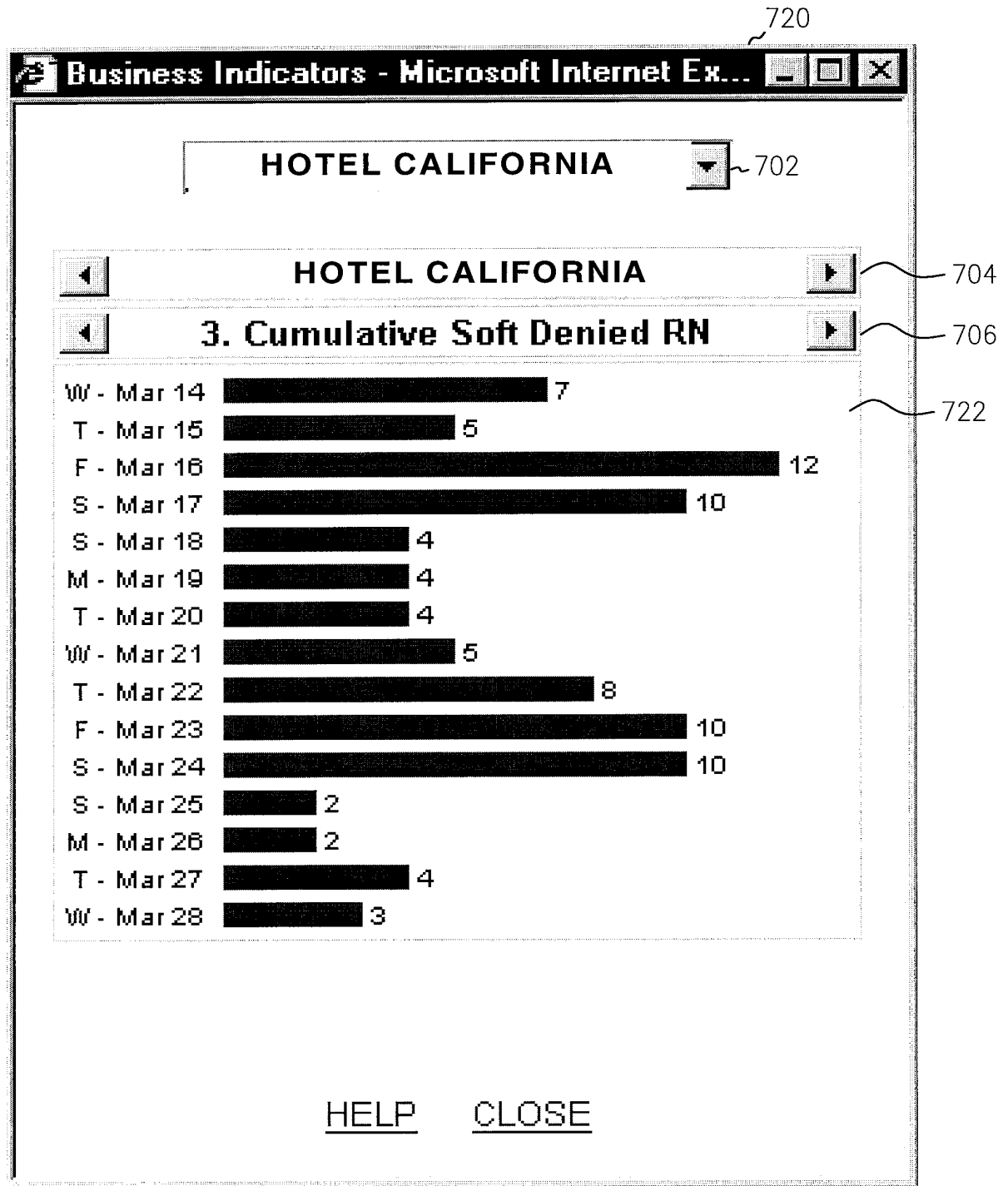


FIG. 7C

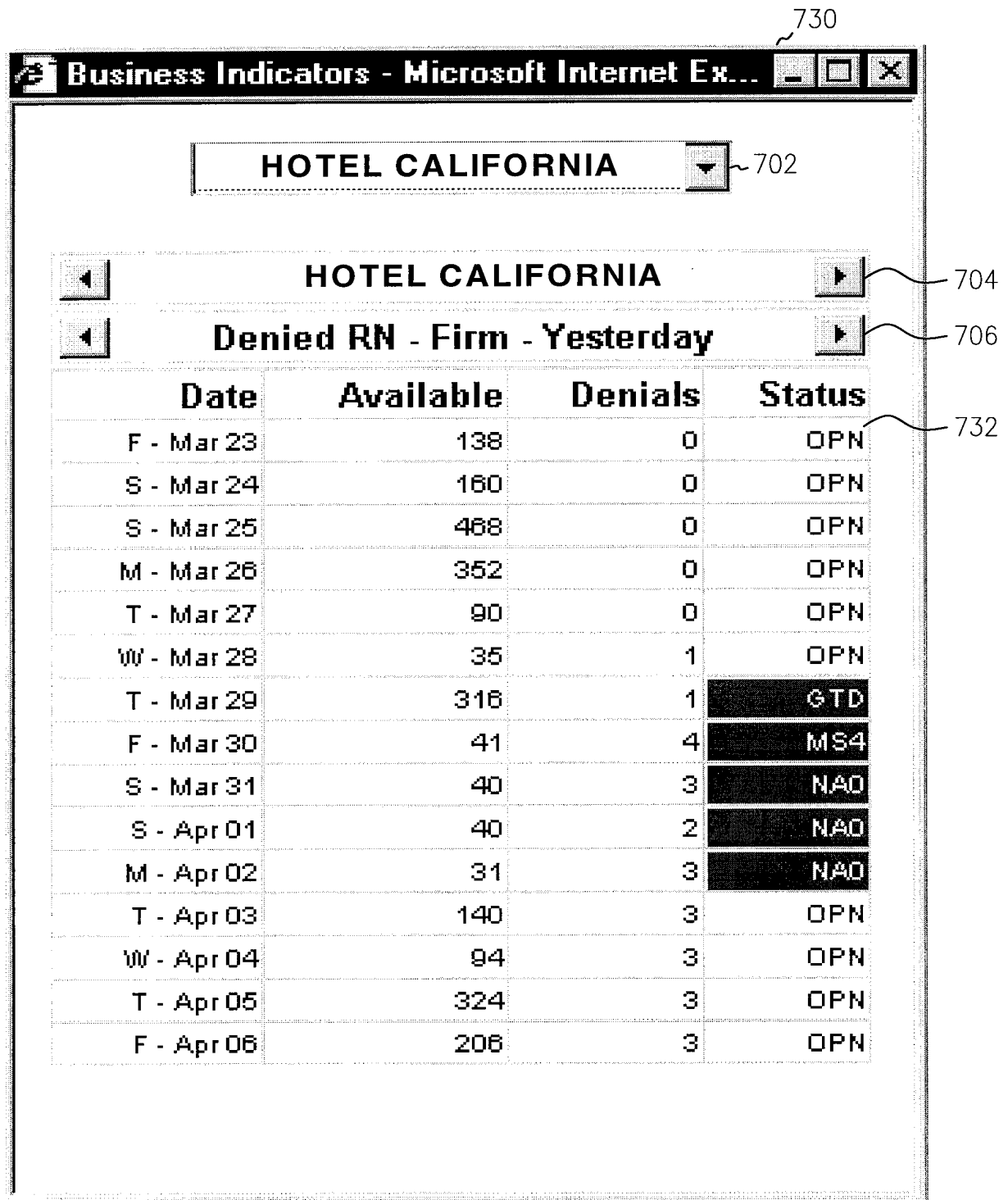


FIG. 7D

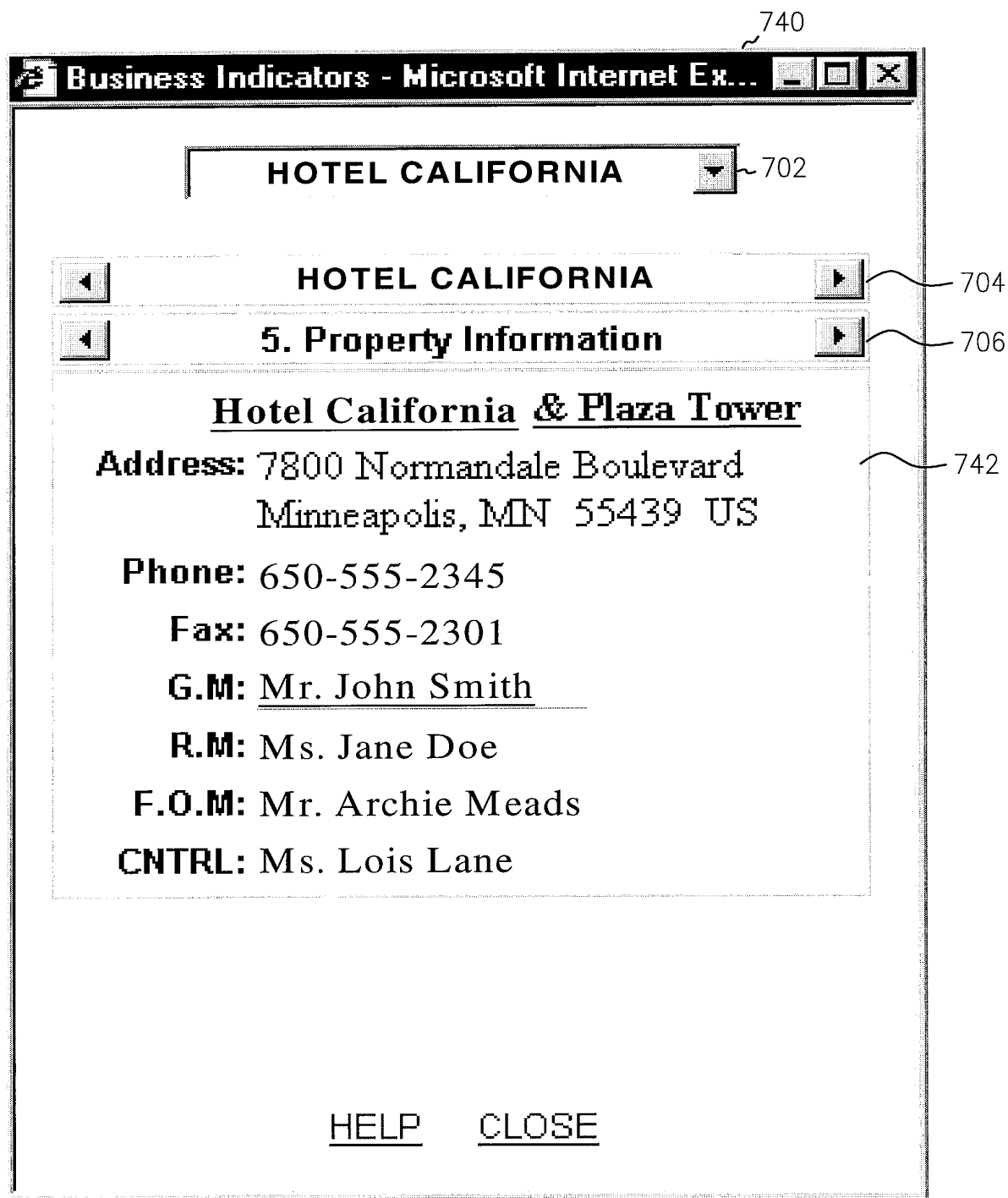


FIG. 7E

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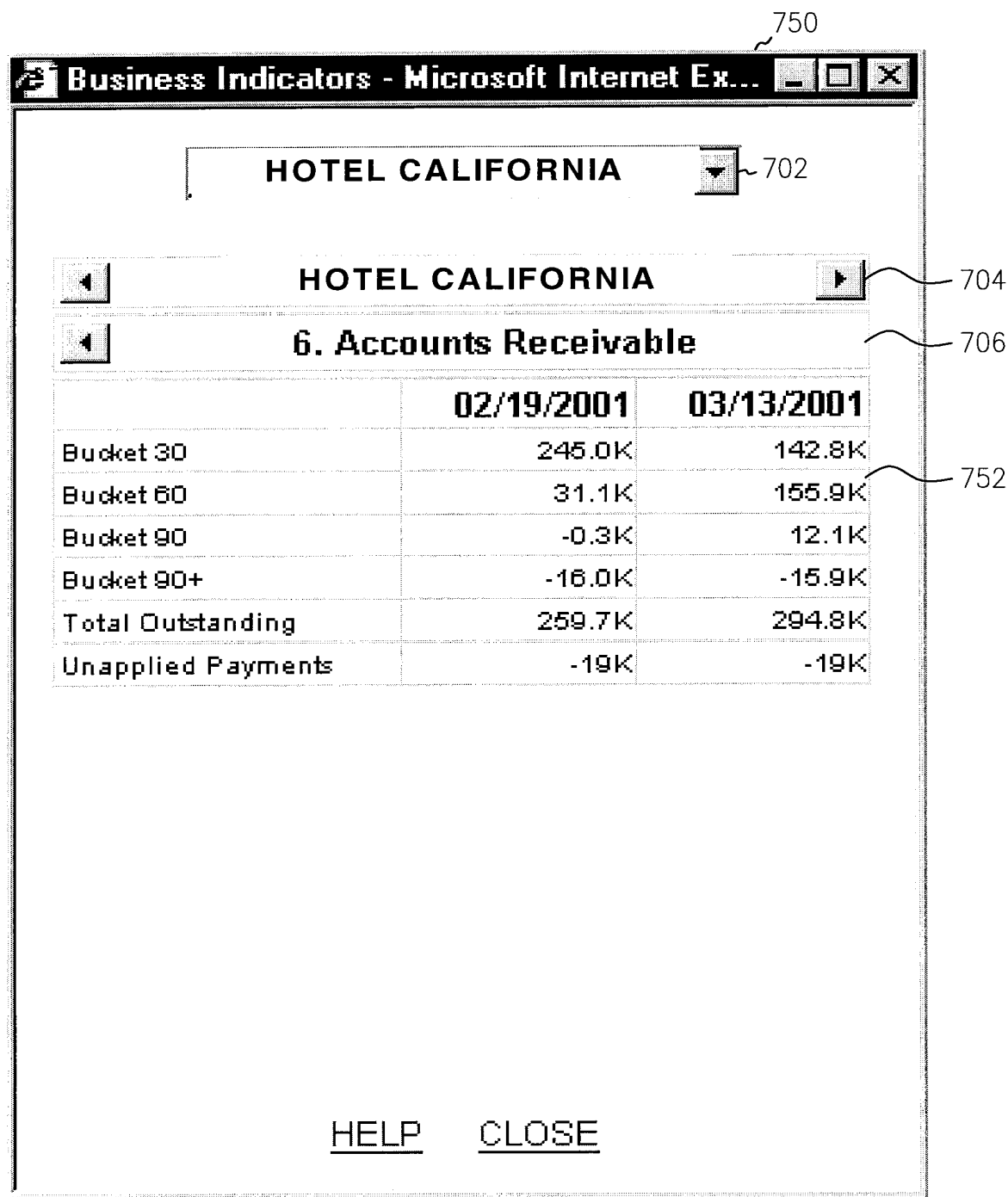


FIG. 7F

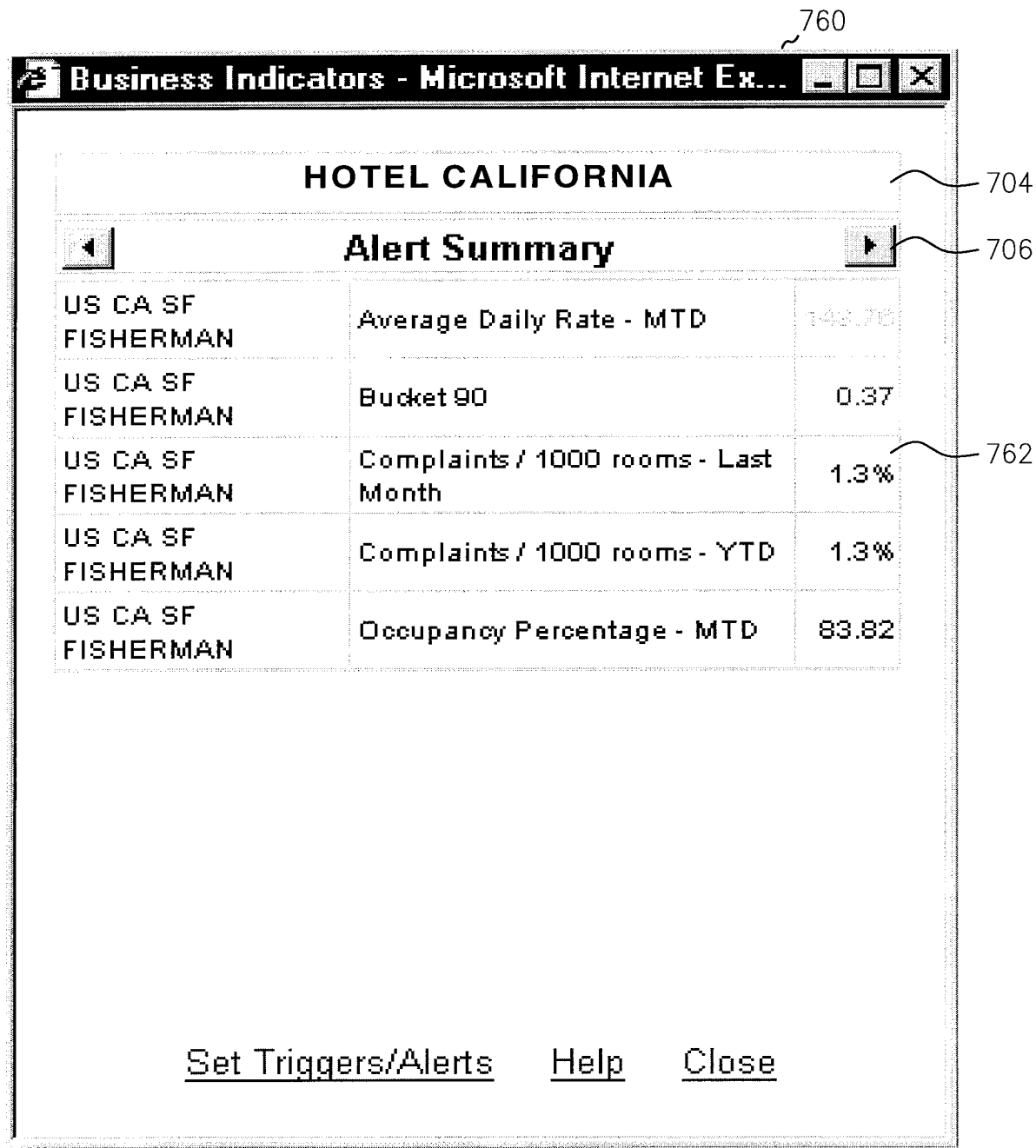


FIG. 7G



The following Trigger(s) occurred:

Property	Indicator	Amount	Type
US CA HOTEL CALIFORNIA	Bucket 90+		Above Maximum
US CA HOTEL CALIFORNIA	Total Outstanding		Above Maximum
US NE HOTEL NEW HAMPSHIRE	Bucket 30		Above Maximum
US NE HOTEL NEW HAMPSHIRE	Bucket 60		Above Maximum
US NE HOTEL NEW HAMPSHIRE	Bucket 90		Below Minimum
US NE HOTEL NEW HAMPSHIRE	Denied Room Nights - WRS Firm		Above Maximum
US NE HOTEL NEW HAMPSHIRE	Denied Room Nights - WRS Firm		Above Maximum
US NE HOTEL NEW HAMPSHIRE	Denied Room Nights - WRS Firm		Above Maximum
US NE HOTEL NEW HAMPSHIRE	Revenue Per Available Room - Daily		Above Maximum
US NE HOTEL NEW HAMPSHIRE	Revenue Per Available Room - MTD		Above Maximum
US NE HOTEL NEW HAMPSHIRE	Total Outstanding		Above Maximum

FIG. 7H